

Report of:

Meeting of:	Date:	Ward(s):
Policy & Performance Scrutiny Committee	9 September 2021	All

Delete as appropriate	Exempt	Non-exempt
------------------------------	---------------	-------------------

SUBJECT: Quarter 1**1. Synopsis**

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures are reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out the quarter 1 performance against targets set for 2021-22

2. Recommendations

- 2.1 To note the Quarter 1 report for 2021-22 attached as Appendix A, which sets out the performance for all corporate indicators.
- 2.2 To note that the Council's priorities are currently being reviewed as part of development of a new Corporate Plan. The seven outcomes set out at Appendix A will be refreshed to reflect our new priorities. In the interim, reporting by directorate may be a sensible option.

3. Background

- 3.1 A suite of corporate performance indicators has been agreed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. Indicators are reviewed on an annual basis to ensure they remain relevant. Targets are set annually and performance is monitored both internally, through Departmental Management Teams and Corporate Management Board, and externally through the Scrutiny Committees.

- 3.2 The Policy & Performance Scrutiny Committee has overall responsibility for performance, and specific responsibility for monitoring and challenging performance for two of the seven outcome areas: A Well Run Council (which covers core council services such as Finance, Digital Services, Human Resources and Customer Services) and Safety (including anti-social behaviour, youth offending, violence against women and girls, to ensure the organisation runs effectively).
- 3.3 This quarter 1 report provides an update on all corporate performance indicators, across the seven existing outcome areas. Going forward, as we move away from the previous priorities, the Committee may want to agree how to align performance reporting across the council's new directorate structure and emerging priorities with the scrutiny committees to ensure oversight of key priorities and services. An interim option may be to align each directorate with the most relevant scrutiny committee, though there may be areas of work that span two or more scrutiny themes.

4. Implications

Financial implications:

- 4.1 The cost of providing resources to monitor performance is met within each service's core budget.

Legal Implications:

- 4.2 There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

Environmental Implications and contribution to achieving a net zero carbon Islington by 2030:

- 4.3 There are no environmental impact arising from monitoring performance.

Resident Impact Assessment:

- 4.4 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010).
- 4.5 The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

5. Conclusion

- 5.1 The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

Signed by:

Executive Member for Finance and Performance

Date: 31 August 2021

Report Author: Ayesha Hakim Rahman
Tel: 020 7527 2340
Email: Ayesha.HakimRahman@islington.gov.uk